

The Water Conservancy

Water Night 2025 Tap Guardians Competition

Terms and Conditions

COMPETITION SUMMARY

- **Who can enter:** Open to all Australians who register for Water Night 2025. Kids can enter too, but parents/guardians must submit on their behalf.
- **How to enter:** Sign up to Water Night, download and decorate your Tap Guardian mask, take a photo, and tell us about your everyday hero. Enter via social media (with our hashtags and tags) or through the entry form.
- **Prizes:** 1st prize Nintendo Switch 2, 2nd prize Kindle, 3rd prize Playmax Gaming Pack.
- **Competition dates:** Opens **1 October 2025**, closes **24 October 2025 at 11:59pm AEDT**. Winners announced 3 November 2025.
- **Judging:** Winners chosen based on creativity, storytelling, and presentation.
- **Sharing entries:** By entering, you agree that your photo and story may be used by The Water Conservancy on our website, social media, and other promotions.
- Entries must be appropriate for a family audience. Inappropriate or unsafe content will not be accepted.

For all the details, please read the full Terms & Conditions below.

KEY TERMS

Information on how to enter and prizes form part of these conditions. By participating, entrants agree to be bound by these conditions. Entries must comply with these conditions to be valid.

Details	
Eligible Entrants	Entry is open to residents of Australia who have registered for Water Night 2025. Entrants under 18 must have their entry submitted by a parent or guardian on their behalf. Entrants must be individuals, not companies or organisations. Employees and their immediate families of the Promoter, its related entities, and any agencies associated with this competition are ineligible.
Name of Promoter	The Water Conservancy c/o Water Services Association of Australia Limited (the "Promoter") (ABN 54 117 907 285), 75 Elizabeth Street Sydney, New South Wales, Australia.
How to Enter	To enter, each entrant must, during the Entry Period:

	1. Scan the QR code or visit the Water Night website http://www.waternight.com.au 2. Enter Your Details 3. Register for Water Night 4. Visit http://www.waternight.com.au/tapguardians and download a Tap Guardians mask template 5. Decorate the mask or create your own mask 6. Take a photo of the decorated mask 7. Write about who your everyday hero is and why (in 150 words or less) 8. Submit your entry in one of two ways: a. Post on social media: Share your photo on Facebook, Instagram, Twitter (X) or TikTok with the hashtags #WaterNight2025 and #FromHabitToHero, and tag @WaterNightOfficial and @TheWaterConservancy b. Online submission form: Upload directly via the entry form at http://www.waternight.com.au/tapguardians By submitting an entry, entrants (or a parent/guardian for entrants under 18) consent to The Water Conservancy using their entry (photo, mask design, and/or story) for marketing, social media, website, newsletters, and promotional purposes. Entrants confirm they have authority to provide this consent.
Limits on Entry	One entry per person. To be eligible, entrants must be registered for Water Night 2025 with The Water Conservancy. Entries will be verified against the registration database. Duplicate entries or entries without a valid Water Night registration may be disqualified.
Entry Period	The competition commences 1 October 2025 at 12:00am (AEDT) and closes 24 October 2025 at 11:59pm (AEDT). Eligible entrants are those who have registered for Water Night 2025 with The Water Conservancy during or prior to the Entry Period and submit a valid competition entry. Entries are deemed received at the time of receipt by the Promoter, not the time of posting or transmission. AEST or AEDST, as applicable in New South Wales, Australia. Entries are deemed to be made at the time of receipt by the Promoter, not the time of posting or transmission by the entrant. The Promoter accepts no responsibility for any entries not received for any reason (whether or not due to any negligence by the Promoter), including without limitation any technical errors, misdirection, misspellings, late, lost, delayed or misdirected entries. All

	decisions made by the judges are final and no correspondence will be entered into.
Winner/s	A judging panel will select winners based on: • Creativity & Effort in mask decoration (40%) • Storytelling in describing their everyday hero (30%) • Presentation & Overall Impact of the photo (30%) The judges' decision is final. Winners will be contacted by email (for private submissions) or direct message (for social media submissions). Please allow at least 28 days from the date of notification for the delivery of prizes.
Prize Details	The valid entry FIRST PRIZE WINNER will win 1x Nintendo Switch 2 Console RRP AUD\$699 The valid entry SECOND PRIZE WINNER will win 1x Kindle 11th Gen 6" 16GB RRP AUD\$199 The valid entry THIRD PRIZE WINNER will win 1x Playmax Gaming Package which includes: 1x Playmax Aurora Gaming Headset 1x Playmax Aurora Gaming Keyboard (White) 1x Playmax Topography X2 Mouse Mat Valued at RRP AUD\$117

Prize Limitations	Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
Prize Delivery	Upon receiving the winning confirmation from The Water Conservancy, the winner will be required to share address details for the delivery of the prize. If the winner is not available to receive delivery at the agreed time, The Water Conservancy is not responsible for any loss or redelivery costs.
Notification of Winners	Winners will be announced on 3 November 2025 and notified by email or direct message. If a winner does not claim their prize within 3 months of the announcement, a new winner will be selected using the same judging criteria.

FURTHER DETAILS

1 Entries must be received by the Promoter during the Entry Period. Entries received after the close of the Entry Period will not be accepted.

2 This competition is a game of skill. Winners are chosen based on creativity, storytelling, and presentation — not chance.

3 Entries must not contain offensive, unsafe, defamatory, unlawful, or inappropriate content. The Promoter reserves the right to disqualify entries it deems unsuitable.

4 All ancillary costs including but not limited to insurance, taxes (excluding GST), meals, drinks, transport, transfers, spending money, fuel, oil and services costs, safety gear to comply with state and territory regulations, in-room charges and any and all other expenses incurred as a consequence of receiving the prize are the sole responsibility of the winner.

5 Prizes are not transferable and are not redeemable for cash. In particular, prizes may not, without the prior consent of the Promoter and any applicable third-party supplier of the prize ("Supplier"), be resold or offered for resale at a premium (including via online auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. If a prize is sold or used in breach of this condition, the Promoter or the Supplier may, at their absolute discretion, withdraw the prize(s). Where a prize has been withdrawn in accordance with this clause, no refund, substitute or compensation will be offered and if the prize is a ticket, the winner and any person has purchased or otherwise bears that ticket will be refused entry.

6 The Promoter accepts no responsibility for late, lost or misdirected entries or other communications. The Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches, theft or destruction, any cause beyond the Promoter's control, or unauthorised access to or alteration of the competition. If such problems arise, then the Promoter may modify, cancel, terminate or suspend the competition. Further, the Promoter at its sole discretion may recommence this competition under the same conditions.

7 If any prize becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize of equal or greater value.

8 All reasonable attempts will be made to contact the winners. If a winner does not claim their prize within the specified time period, their entry will be deemed invalid, and the Promoter may award their prize to the next best entry determined by the judges.

9 If an entrant's contact details change at any time after the date which they enter the competition, that entrant must notify the Promoter of their correct contact details immediately.

10 You acknowledge that the Promoter is under no obligation to exercise any of the rights granted to it by these Terms and Conditions.

11 The Promoter reserves the right to request verification of age, identity, residential address of winners and any other information from entrants relevant to entry into or participation in

this competition. Verification is at the discretion of the Promoter; whose decision is final. The Promoter reserves the right to disqualify any individual who provides false information, fails to provide information, is in breach of these conditions, provides entries that are offensive or otherwise inappropriate in the sole opinion of the Promoter, conspires with others to gain an unfair advantage or who is otherwise involved in any way in manipulating, interfering or tampering with the conduct of this competition, or who has engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the competition. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

12 The Promoter shall not be liable for any loss, damage or injury suffered or sustained (even if caused by negligence) as a result of accepting and/or using a prize or in relation to the competition, except for any liability which cannot be excluded by law.

13 Any prize supplied by a third-party supplier is subject to the terms and conditions of that third party supplier. The Promoter is not responsible or liable for any loss, damage or injury suffered by any winner as a result of the conduct of any third-party supplier or otherwise as a result of the winner accepting and/or using a prize (even if caused by negligence), except for any liability which cannot be excluded by law. Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the *Competition and Consumer Act 2010* (Cth)

14 If in the conduct of this competition, the Promoter is liable for a breach of any guarantee, warranty, condition or other term that applies under the *Competition and Consumer Act 2010* (Cth) or is implied by any other commonwealth, state or territory law that cannot by law be excluded, the Promoter's liability under that legislation is limited, to the extent permitted by law, to the cost of replacement of any benefit or prize won.

15 Without limiting the previous paragraph, the Promoter and its associated agencies and companies will not be liable for any damage, loss or delay in transit to the prize.

16 Before the prize is awarded, the winner may be required to sign an agreement to release the Promoter from any liability arising from the use or participation in the prize.

17 Entrants consent to the Promoter using their name, entry, image, story and/or voice in the event that they are a winner, in any media (including but not limited to social media, website, newsletters and campaign materials) for an unlimited period of time without remuneration, for the purpose of promoting this competition (including any outcome) and/or promoting any products manufactured, distributed and/or supplied by the Promoter. Children's names or identifying details will not be published without explicit parental consent.

18 You acknowledge and agree that the Promoter may use your personal information for the purposes of the promotion (including communicating with entrants and sending them information about Water Night or the promotion) re-marketing to them after the promotion, for any promotional, marketing and publicity purposes of the Promoter in any media without notice and without any fee paid to you or for other purposes subject to the Privacy Policy (which can be found here <https://waternight.com.au/legal/>) or as the law permits. Entrants can unsubscribe or modify their preferences for how and when they are contacted at any time via the respective platform or by contacting Water Services Association of Australia by email at (info@thewaterconservancy.org)

19 If there is any event that prevents or hinders the Promoter's conduct of the promotion or the Promoter's ability to deliver the prizes to the Prize Winners, the Promoter may, in its discretion, cancel the promotion. If the Promoter cancels the promotion, it may, in its discretion, recommence it at another time under the same conditions or select another winner.

20 The Promoter is not responsible for any incorrect or inaccurate information, or for any of the equipment or programming associated with or utilised in this promotion, or for any technical error that may occur in the course of the administration of this competition. The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of entries.

21 Entries remain the property of the Promoter. Details from entries, the personal information of such entrant, will be collected and used for the purposes of conducting this competition (which may include disclosure to third parties, the Promoter's related bodies corporate, agencies and contractors (including call centres, advertising agencies and direct mail houses) for the purpose of processing and conducting the competition) and for promotional purposes, public statements and advertisements surrounding this competition. For the purposes of public statements and advertisements, the Promoter will only publish the winner's surname, first initial and state of residence. By entering this competition entrants' consent to the use of their information as described and agree that the Promoter may use this information or disclose it to other organisations that may use it, in any media for future promotional purposes without any further reference or payment to the entrant. The Promoter is bound by the Australian Privacy Principles contained in the Privacy Act 1988 (Cth). Entrants may access, change and/or update their personal information by contacting the Promoter before the prize is drawn during office hours or in writing at info@thewaterconservancy.org

22 These Terms and Conditions are governed by the laws of New South Wales. In relation any matters to do with the promotion, each party irrevocably submits to the non-exclusive jurisdiction of courts with jurisdiction there and waives any right to object to the venue on any ground.